

REFERRAL FORM - ALL SERVICES

Although we accept self-referrals, we'd really rather professionals didn't signpost people to us.

It's incredibly hard to make a disclosure of abuse, for some people it can take years to find the courage to ask for help. If someone has trusted you enough to tell you they've experienced abuse or been raped and ask you to help them please don't ask them to call a phone number, visit a website or walk in to a building to tell a person they don't know. They may never find the courage again.

If you need help completing the form we'd be happy to chat on 0800 197 4787, there are some FAQ's at the end of this document

Client Details					
Name					
Mobile No.		Date of Birth			
Home Tel. No.		Ethnicity			
Contact Requests e.g. Safe to call, leave messages etc		Disability			
Address			Language		
			Use of Alcohol		
Postcode			Use of Drugs		
Tenure			Landlord Details		
Target Hardening			HFSC		
Immigration Status			Other support needs		
Alleged Perpetrator Details					
Name					
Address			Vehicle Details		
			Occupation		
Postcode			Risk to staff		
Date of Birth			Serial Perpetrator		
Children					
CYPS Status			Social Worker		
Subject(s) Of Court Orders			Order Details		
Name			Name		
DOB			DOB		
School/Nursery			School/Nursey		
Parental Responsibility	Perpetrator	Client	Parental Responsibility	Perpetrator	Client
Name			Name		
DOB			DOB		
School/Nursery			School/Nursey		
Parental Responsibility	Perpetrator	Client	Parental Responsibility	Perpetrator	Client
Relevant information eg. Contact Arrangements					

Other Information -Please note that the full completion of this section is essential for a safe and timely response

Our response times are detailed in the FAQ's below

DASH RIC Score (or reason for no completion of RIC)		Risk Level (Score or Professional Judgement)	High		Med	
			Standard		None	
Is the client aware of the referral?					YES	NO
Have they consented to the referral?						
Please outline any current support, protection or multi-agency plans for client and family;						

Referrer Details

Referrer Name		Agency Name	
Agency Address		Contact No.	
		Email	

Other Professionals Involved with the family

FaSST Worker		Contact No.	
Mental Health Support		Contact No.	
Midwife/H.V.		Contact No.	
Substance/Alcohol Misuse		Contact No.	
Solicitor		Contact No.	
Probation Officer		Contact No.	
Other			

Detail of Incident(s)							
Age at time of incident(s)		Multiple incidents <i>(please enter X)</i>	<table border="1"> <thead> <tr> <th>YES</th> <th>NO</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	YES	NO		
YES	NO						
Type of incident(s) <i>(please enter X against all that apply)</i>							
Rape		Domestic Abuse					
Sexual Assault		Stalking / Harassment					
Child Sexual Abuse		Other (please specify)					
Sexual Exploitation / Trafficking		Other (please specify)					
Please add any other information that you would like us to know							

Criminal Justice System							
Have incidents been reported to the Police?			<table border="1"> <thead> <tr> <th>YES</th> <th>NO</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> </tr> </tbody> </table>	YES	NO		
YES	NO						
Crime or Log Number		OIC Name					
If YES, what was the outcome/current status? <i>(please enter X)</i>							
Investigation ongoing / awaiting CPS decision		Convicted at trial					
Investigation NFA'd (no further action)		Acquitted at trial					
Withdrew support for prosecution		Other (please specify)					
Awaiting trial		Other <i>(please specify)</i>					
Details of incident							

Please return this form to referrals@thebluedoor.org

Frequently Asked Questions - For Professionals

What happens after I have made a referral?

Our team will acknowledge your referral within 4 working hours of receipt. If we don't have any queries this will usually be by email detailing that it has been received and is awaiting allocation to a worker. Contact details for the Manager responsible for allocation will be provided. Each client is allocated to a Support Tier, this is based upon the information received in the referral and any other information we hold or gather during the assessment process. This is why it is vital that the referral form contains all the information you have. Incomplete or inaccurate referral forms will result in allocation being delayed and may be rejected.

Service Type	Initial Contact Attempt	First appointment date
Domestic Abuse – T1 Emergency	Immediate	Same Day
Domestic Abuse – T2 MARAC	24 Hours	Next Day
Domestic Abuse – T3 Complex	48 Hours	3 Working Days
Domestic Abuse – T4 Recovery	3 Working days	5 Working Days
Sexual Violence – T1 Emergency	4 Working Hours	Next Day
Sexual Violence – T2 Complex	24 Hours	3 Working Days
Sexual Violence – T3 Recovery	48 Hours	5 Working Days

MARAC Referrals MUST be made following local MARAC Operating Protocols and will not be accepted directly by The Blue Door

Will I receive feedback on the referral I made?

Yes, it's important to us that we share and gather information to ensure that our clients receive the highest quality of support that is appropriate to their needs. We will endeavour to obtain consent from the individual for information sharing with the other services that they are working with at our initial appointment.

Do you have a waiting list?

For some of our services, particularly our Counselling Service there is a waiting list which can be up to 16 weeks. This doesn't mean that clients will receive no support while they wait. We don't ask agencies to make referrals into specific areas of our service provision as we work with each client to create a Support Plan that is unique and individual to them. We offer a variety of support options; groups, advocacy, therapy and one to one support and will provide each individual with timely support to meet their needs and aid their recovery.

Do I have to make a referral for everyone?

The Freedom Programme doesn't require a referral however, we would urge you to encourage any individual to allow you to make a full referral for support. This enables us to consider all of their support needs, The Freedom Programme isn't appropriate for everyone.

We also offer open Drop-In's for those that only want advice, again we would like to think that making a referral would be the best option but a full list of our Drop-In Clinics are available on www.thebluedoor.org.

I'd like to make a comment, suggestion or complaint.

We'd love to hear from you. You can contact our Chief Executive at steph.price@thebluedoor.org or request a copy of our Complaints Policy from info@thebluedoor.org